Yale SCHOOL OF MEDICINE
Teaching and Learning Center

Medical Education Discussion Group (MEDG)
12:00 to 1:00 pm – Cohen Auditorium, Child Study Center
230 South Frontage Road – E Floor

RSVP: dorothy.debernardo@yale.edu
Beverages will be served. Please feel free to bring your lunch.

"The Patient Experience as a Measure of Quality”
March 17, 2014

Dr. Bennick received his undergraduate degree from the University of Pennsylvania with an individualized major: The Concept of Community, A Study in Sociological Theory and Existential Religious Thought. He received his Master’s degree in Sociology also from the University of Pennsylvania and his Medical Degree from Temple University. Dr. Bennick did both his internship and residency at the Graduate Hospital of the University of Pennsylvania and his fellowships at Yale-New Haven Hospital.

ACCREDITATION
The Yale School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

NEEDS ASSESSMENT
The YSM medical education community requested seminars on enhancement of faculty teaching and curriculum writing.

LEARNING OBJECTIVES
At the conclusion of this activity, participants will be able to:
- Identify the nature of the problem facing caregivers
- Discover ways to build empathy
- Recognize how Yale-New Haven Hospital has responded

DESIGNATION STATEMENT
The Yale School of Medicine designates this educational activity for 1 AMA PRA Category 1 Credit(s)™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

FACULTY DISCLOSURES
It is the policy of Yale School of Medicine, Continuing Medical Education, to ensure balance, independence, objectivity and scientific rigor in all its educational programs. All faculty participating as speakers in these programs are required to disclose any relevant financial relationship(s) they (or spouse or partner) have with a commercial interest that benefits the individual in any financial amount that has occurred within the past 12 months; and the opportunity to affect the content of CME about the products or services of the commercial interests. The Center for Continuing Medical Education will ensure that any conflicts of interest are resolved before the educational activity occurs.