Professionalism: 
A Key Driver of Patient Safety and Clinical Wellbeing

Thursday, April 5, 2018, 5:15pm to 6:30pm
5:00-5:15pm Refreshments
Brady Auditorium, 310 Cedar Street

RSVP: linda.sarro@yale.edu

Facilitated by:
Jo Shapiro, MD
Director, Center for Professionalism and Peer Support
Brigham and Women’s Hospital
Associate Professor of Otolaryngology
Harvard Medical School

Dr. Jo Shapiro is the director of the Center for Professionalism and Peer Support and a surgeon in the Department of Surgery at the Brigham and Women’s Hospital (BWH) in Boston and an Associate Professor of Otolaryngology at Harvard Medical School. She is involved in global health medical education and training, serving as Visiting Professor and Otolaryngology Residency Program Advisor for Mbarara University of Science and Technology in Uganda. Dr. Shapiro launched the BWH Center for Professionalism and Peer Support in 2008. The Center supports faculty by addressing teamwork, respect and professionalism.

Agenda:
5:00 Refreshments
5:15 Welcome and Introduction, Janet Hafler, EdD
5:20 Jo Shapiro, MD

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